



Institute of Police Technology and Management

University of North Florida
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Dear Software Customer:

IPTM has been offering quality, cost effective training to law enforcement since 1980. During those thirty years, the Institute expanded its operations to include developing and supporting a variety of software products for use in the criminal justice field. These products were designed, developed and maintained by a staff of IPTM programmers and support personnel. Due to the retirement of key personnel within the Software Division, IPTM will not be entering into any new contracts for software sales and/or support. We have negotiated an agreement with Mr. Robert McNeal to assume responsibility for all future software sales and on-going support of all current contracts through his company, EMCS, effective immediately. All software and support inquiries should be directed to Mr. McNeal at the following:

Mr. Robert McNeal
EMCS, Inc. d/b/a Police Trak Systems
PO BOX 350057
Jacksonville, FL 32235-0057
Phone: 904-738-8048 Fax: 904-738-8276
Email: support@policetrak.net
Website: www.PoliceTrak.net

Mr. McNeal was the coordinator of the software division from 1999-2010. He played an integral role in the development and support of all of IPTM's software products. IPTM and Mr. McNeal are working together closely to ensure this is a smooth, seamless transition.

IPTM remains committed to providing quality, cost effective law enforcement training and we look forward to assisting you and your agency during this transition and into the future. Ms. Janet Hartney, IPTM's Software Administrative Assistant, is available at (904) 620-4783 to answer any questions you may have during this transition.

If I can be of assistance or provide any additional information, please do not hesitate to contact me directly at (904) 620-4786.

Sincerely,

Cameron Pucci
Associate Director

...providing quality services since 1980...